

# GRIEVANCE PORTALS

GRIEVANCE SOLUTION PORTAL

As per requirements

BY

**AICTE**



**GRIEVANCEPORTALS** IS A FULL-SERVICE PLATFORM FOR IDENTIFYING AND MANAGING GRIEVANCES, MONITORING THEIR STATUS, GENERATING REPORTS AND STATISTICS, AND PROACTIVELY RESOLVING ISSUES AT ALL STAGES.



***Notifications for all raised grievances***



***Resolution visibility with time***



***Rating, Satisfaction level & feedback***



***Reports for management & AICTE***

# Benefit of having Grievance Portals

- ✔ Students, parents, faculty, alumni, non-teaching staff and management can lodge complaints in a discreet manner.
- ✔ It provides a fair and speedy grievance handling system
- ✔ It is an improved communication and alerts via Email
- ✔ eGrievance is fast then paper-based grievance.
- ✔ Online grievance redressal system is available 24\*7
- ✔ Systematic and trustworthy grievance reporting

